





Instruction Manual

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TROUBLESHOOTING GUIDE

POSSIBLE CAUSE(S)	SOLUTION(S)
THE KETTLE DOES NOT TURN ON	
The kettle may not be properly connected to the power supply.	Check the plug is in the socket and the switch is turned on.
Boil dry feature may have been activated. If the kettle is accidently switched on without water, the boil-dry device will switch off the heating element to prevent damage to the kettle.	Wait approximately 10 minutes for the kettle to cool down, lift and refill as normal. The kettle is now ready to use again. NOTE: if discoloration of the heating plates has occurred, this can be easily removed by descaling your kettle.
The element may have broken if the power neon illuminates but the kettle does not boil.	The element cannot be replaced. For further assistance call Electra-Craft Inc. on (201) 439-1700.
The kettle does boil but the power neon does not illuminate.	The power neon may have blown, and cannot be replaced. For further assistance call Electra-Craft Inc. on (201) 439-1700.
WATER IS SPUTTERING OUT OF THE SPOUT	
I. You may have over filled the kettle.	I.I Only fill to the max mark (I.5L).
	1.2 Wait 10 seconds to allow the boiling water to settle before pouring.
The kettle may have descaling solutions remaining inside the body.	Follow the instructions from the cleaning & care section and rinse throughly.
The filter may not be in position.	Ensure the filter is in position. For spare filters call Electra-Craft Inc. on (201) 439-1700.
MY KETTLE IS NOT SWITCHING OFF	
Limescale may have built up inside the kettle.	Descale your kettle regularly (see cleaning & care).
The Lid may not be fully closed or limescale may have built up on the lid lip.	Check the lid is firmly closed during use. If necessary descale lid lip.
Water may have gone down the steam tube whilst filling. You may have overfilled, tilted the kettle when filling or filled through the spout.	Leave the kettle for 24 hours to fully dry.
MARKS HAVE APPEARED IN THE KETTLE	
Small brown spots can build up inside the kettle. This is not rust, small deposits of scale which contain iron can build up inside the kettle.	Descale regularly (see cleaning & care).
THE KETTLE LEAKS FROM THE LID	
The lid seal may be damaged or have a build up of limescale.	Replace the seal. For spare seals call Electra-Craft Inc. on (201) 439-1700.
WATER DROPLETS COLLECTS ON TOP THE POWER BASE	·
This is condensation and perfectly normal.	Dry with non abrasive cloth.



IMPORTANT SAFETY PRECAUTIONS



When using electrical appliances, basic safety precautions should always be followed, including the following:

READ ALL INSTRUCTIONS

BEFORE USING THE KETTLE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

• THIS IS AN ATTENDED APPLIANCE

Do not leave appliance unattended during use, unplug after each use (risk of fire if an unattended appliance is left operating or plugged in).

- This appliance must not be used by children younger than 8 years old and persons with very extensive and complex disabilities. Children aged 8-14 years and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge shall not use this appliance, unless they are supervised and have been given instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years old. Risk of fire, electric shock, scalding or injury to persons
- This appliance is intended for indoor household use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to these instructions the Guarantee becomes invalid and Dualit refuses any liability for damage caused.
- Avoid spilling any liquids on the Power Connector.

Electrical safety

- Before plugging in, check that the voltage on the rating label is the same as Heating element surface is subject to residual heat after use.
- Do not operate any appliance with a damaged lead or plug, or after the appliance malfunctions or has been damaged, cracked or dropped in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- If the power cord is damaged it must, for safety reasons, be replaced by Dualit or an authorised Dualit repairer.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- To disconnect, turn any control to off, then remove plug from wall outlet.
- Unplug the power base from the wall socket when not in use, or before moving and cleaning.
- Ensure that the kettle is correctly positioned on the power base before
- To be protected against electrical hazards, fire and injury to persons, do not immerse the mains lead, plug, power base or kettle in water or any other liquid.
- Use the kettle only with the power base supplied and vice versa.
- Do not move the kettle while it is switched on.

General safety

- NOTE: when you lift the kettle from the base, you will see drops of moisture on the surface of the power base. This is the steam used to switch the kettle off automatically, which then condenses and escapes through vents in the underside of the kettle. This is perfectly normal, and should not be cause for alarm or returning the kettle.
- Do not operate the kettle unless the water filter is correctly in position.
- This appliance should only be operated in a dry well ventilated area.
- Do not operate without closing the lid.
- Do not fill via the spout.
- When filling hold kettle upright (maximum 15° incline)
- Do not operate the kettle unless it contains at least 250ml of water and the floor of the kettle is covered.
- Do not place the kettle, power base or mains lead on or near any hot surface, hot hob or gas burner or in a heated oven.
- Do not use the kettle for any purpose other than heating water. Otherwise, this may result in an injury caused by misuse.
- level indicator.
- Do not operate the kettle on an inclined plane.
- Remove the kettle from its power base before filling or pouring.
- Do not remove or open the lid while the water is boiling.

- Use handles or knobs do not touch hot surfaces.
- If the kettle is overfilled, boiling water may be ejected.
- When boiling, hot steam will be emitted from the kettle. Scalding may occur if you are within 400mm of the spout.
- Take care when pouring pour slowly and do not over-tilt the kettle.
- Water will remain hot for a considerable time after boiling and can present a scald hazard. Keep the kettle, power base and the mains lead away from the edge of worktops and out of the reach of children.
- Allow the kettle to cool down completely before cleaning and storing.
- Do not store or use in an appliance garage or under cupboards.
- Do not use in bathroom or outdoors.
- Ensure that the lid is fully closed before switching the kettle on, otherwise it may not properly switch off.
- Do not use if dropped, cracked or damaged.
- The use of accessory attachments not recommended by Dualit may result in fire, electric shock or injury to persons.
- Do not use scouring pad or abrasive cleaner on the kettle body.
- CAUTION: to prevent damage to the appliance, do not use alkaline cleaning agents. When cleaning, use a soft cloth and a mild detergent.
- Scalding may occur if the lid is opened during the boiling cycle and the body of the kettle will get hot.
- Avoid the steam venting from the spout during and after operation. Risk of scalding.
- Do not boil the kettle if filled with descaling solution.

SAVE THESE INSTRUCTIONS

In the interest of improving products, Dualit Ltd. reserves the right to change the product specification without prior notice.

- A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- Extension cords are available and may be used if care is exercised in their use. If extension cord is used:
- 1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance; and
- 2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped
- 3. If the appliance is of the grounded type, the extension cord should be a grounding-type 3 wire cord anywhere inside.

CALIFORNIA PROPOSITION 65:

This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm

IMPORTANT: BEFORE FIRST USE

- Read this instruction manual before you start using the kettle. It gives you important safety information and will ensure you get the most out of your Dualit kettle.
- Keep this manual and your proof of purchase in a safe place.
- Unpack the box with care, keeping all the packaging materials until you are satisfied everything is present and in working order. Once satisfied, remove any tags from the appliance body and recycle the packaging appropriately. Do not remove tags from the cord. You may wish to keep the box to store your
- Before using the kettle for the first time, or if it has been out of use for a long time, fill to the 'max' mark and boil, then discard the boiled water and rinse the kettle out with fresh cold water.

DON'T FORGET TO **REGISTER YOUR** KETTLE

WWW.DUALIT.COM/REGISTER

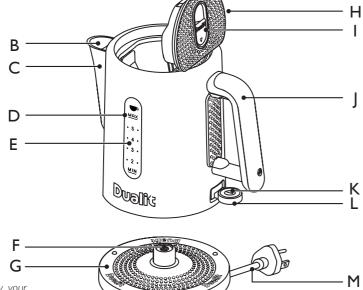






KNOW YOUR KETTLE

- A. LID SEAL
- B. WATER FILTER
- SURE POUR™ SPOUT
- D. MAX MARK INDICATOR
- VIEWING WINDOW
- POWER CONNECTOR
- G. POWER BASE
- H. HINGED LID
- I. LID LATCH
- HANDLE
- POWER LIGHT
- ON/OFF SWITCH
- M. POWER CORD



All illustrations are for representation only, your model may vary from the illustrations shown.

INSTRUCTIONS ON ENVIRONMENT PROTECTION

Do not dispose this product in the usual household garbage at the end of its life cycle. Please hand it over to a collection point for the recycling of electrical and electronic appliances. The symbol on the product, the instruction of use or the packaging will inform you about the methods of disposal. The materials are recyclable as mentioned on its marking. By recycling, material recycling or other forms of re-utilization of old appliances you are making an important contribution to protect our environment. Please enquire at the community administration for the authorised disposal location.



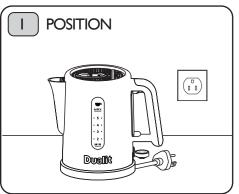
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SETTING UP

WARNING: IF THE KETTLE HAS JUST BOILED, IT WILL BE FULL OF STEAM, WHICH WILL ESCAPE AS SOON AS THE LID IS OPENED.

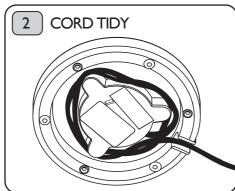


Place the kettle as close to the wall socket as possible. When in use ensure the kettle is not placed under kitchen cabinets. **DO NOT**

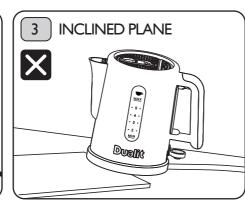
STORE OR USE YOUR KETTLE IN AN APPLIANCE GARAGE OR UNDER **CUPBOARDS.**

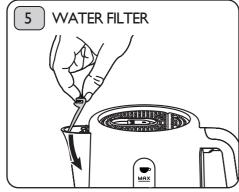


Do not operate in a tray



Use the shortest amount of cord possible. Wrap Do not operate on an inclined plane. excess cord round the cord tidy on the base of the kettle.





Ensure water filter is in place. **DO NOT OPERATE KETTLE UNLESS THE** WATER FILTER IS CORRECTLY IN POSITION.

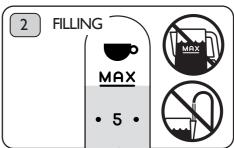


FILLING YOUR KETTLE

WARNING: IF THE KETTLE HAS JUST BOILED, IT WILL BE FULL OF STEAM, WHICH WILL ESCAPE AS SOON AS THE LID IS OPENED.



Ensure the kettle is unplugged. Remove the kettle from the power base. Gently slide the Lid Latch back and lift to open the Hinged Lid. WARNING: IF THE KETTLE HAS JUST **BOILED, THE LID WILL BE HOT.**

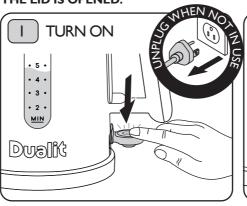


Fill the kettle through the lid opening. Use at least Push the Hinged Lid down using the textured one cup of water (250ml). The water level must surface to close. Check that it is fully in place. stay below the 'max' mark. Save energy, only boil otherwise the kettle may not switch off when what you require. Keep kettle upright and level at boiling. all times when filling (maximum 15° incline). Do not tilt kettle backwards. **DO NOT OVERFILL** OR FILL THROUGH THE SPOUT.

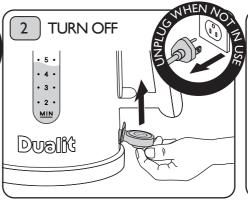


BOILING WATER

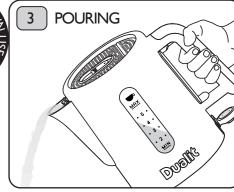
WARNING: IF THE KETTLE HAS JUST BOILED, IT WILL BE FULL OF STEAM, WHICH WILL ESCAPE AS SOON AS THE LID IS OPENED.



Plug the kettle into the power socket. Press the 'On/Off' switch down. The Power Light will illuminate and the kettle will start to heat up. If the kettle is accidentally switched on with no water inside, the boil-dry device will switch off the heating element to prevent damage to the kettle.



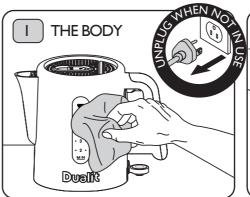
The kettle will automatically turn off after the water has boiled and the Power Light will go out. To turn off before the water has boiled lift the 'On/Off' switch up. **Always unplug the kettle** Do not over-tilt the kettle. after each use.



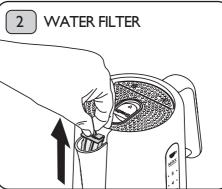
Remove kettle from the Power Base. To avoid the risk of splashing, once the kettle has boiled wait 10 seconds then pour slowly.

CLEANING & CARE

Any other servicing should be performed by authorized service representative.



Unplug and let the kettle cool down completely before cleaning. Remove the kettle from the power base. Wipe the outside and inside surfaces of the kettle with a damp cloth. Ensure that all connectors and sockets are kept dry. Do not immerse the kettle or power base in water or any other liquid. Do not use harsh or abrasive cleaners or solvents.



Unplug and let the kettle cool. Open the lid. Hold the top of the filter, pull up and out of the kettle. Rinse under a tap while carefully brushing it with a soft brush. Rinse the kettle out with fresh water. To replace, align the filter with the grooves in the filter holder, insert and push back into place. **DO NOT OPERATE KETTLE UNLESS THE WATER FILTER** IS CORRECTLY IN POSITION.

DESCALE REGULARLY

Use descaling products suitable for kitchen appliances, these are readily available online or from most supermarkets or department stores. Use as per instructions on the packet.

Follow these few simple steps to minimise scale build up in your kettle: Empty the kettle after each use; do not allow water to stand in the kettle overnight. Use filtered water instead of tap water. Descale the kettle regularly, at least once a month. If you live in a hard water area you may need to descale more often. When descaling has finished, empty the kettle and rinse it out a minimum of 3 times with fresh water, then refill with fresh water, boil. then discard boiled water. **FAILURE** TO DO SO CAN CAUSE INJURY.

 \triangle DO NOT BOIL KETTLE WITH **DESCALING SOLUTION IN IT.**